

## MUGSy:

What is it???? An integrated design, development and maintenance system that:

- Will provide the CCS design, development, and test tools/environment
- Will provide the capability to **manage** product generation, change, and distribution **processes**
- Will provide the capability to **manage** CCS design, development, product, and test **configurations**

The MUGSy release 1 capability provides the CCS Design Environment using the Popkin System Architect (SA) product; CCS Configuration Management Environment using the True Software Aide-de-Camp (ADC) /Pro product; and a single user interface, called MUGSy Central, based on SCOPUS products. Using MUGSy Central, all registered users can submit, find, or update Change Requests (CRs), CCS Products, and Contacts. On-line help is available for MUGSy Central. MUGSy Central is available from the CCS Home Page and can be accessed from any platform containing an internet browser and connected to the internet.

Effective October 1, 1996, SA will be used to capture all CCS design and development information. ADC will be used to manage CCS configurations, and MUGSy Central will be used to report all problems against the Office Environment or any MUGSy products, baseline CCS products, or to update the CCS roster. Each CCS member should verify that their entry in the Contact List is correct. Additionally, the InfraStructure Team (IST) needs to populate the Office Environment "product" table to establish a "pick list", that people can select from, to specify their Office Environment problems .

## MUGSy POINTS OF CONTACT:

### POINTS OF CONTACT FOR SA

To back up and restore the server, restart the server in the event of a lockup, and install and maintain SA clients on Windows 95 and Windows for Workgroup clients.

John Guy: Room 60, ext. 7443

Dan Ambrose: Room 60, ext. 7451

For specific SA usage questions, reports, and extended functionality requests.

Steve Robinson: Room 29, ext. 7427

Steve Kuehm: Room 29, ext. 7521 (Thursday only)

General usage: There are several other experienced users who can help:

Sharon Komenda: Room 29, ext. 7426

Larry Barrett: Room 62, ext. 7438

### POINTS OF CONTACT:

For establishing user account

Yuri Frankel Room 80, ext. 7475

For CM specific questions:

Paul Capotosto                      Room 80, ext. 7448

**POINTS OF CONTACT for MUGSy CENTRAL.**

For MUGSy implementation:

Gary Orr:                              Room 79, ext. 7472

Ed Burgess:                          Room 78, ext. 7480

For MUGSy Usage:

Maria Jacob:                         Room 81, ext. 7461